Freedom of Information request to Public Health Wales

**FOI Reference:** FOI 620

**Date request received:** 21st January 2021

**Date information is due to be sent:** 18th February 2021

---

**Information Requested:**

I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation’s Mobile Phones contract.

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:

If there is more than one provider please split all the information including the annual average spend, number of connection, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three

2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you please provide the estimated annual spend.

3. Number of Connections - Number of connections for each network provider. (number of voice only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.

4. Duration of the contract - please state if the contract also includes contract extensions for each provider.

5. Contract Start Date - please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed
agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)

6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.

7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.

9. If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.

Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

**Information provided for the answer:**

Thank you for your recent request.

I have considered your request and having liaised with the relevant department, please find the information held attached separately.

<table>
<thead>
<tr>
<th>1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three</th>
<th>Vodafone</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>EE</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you please provide the estimated annual spend.</th>
<th>Vodafone - £53,895</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>EE - £80,378</td>
</tr>
</tbody>
</table>
3. Number of Connections- Number of connections for each network provider. (number of voice only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.

<table>
<thead>
<tr>
<th></th>
<th>EE</th>
<th>Vodafone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voice Only</td>
<td><strong>349</strong></td>
<td>Voice only</td>
</tr>
<tr>
<td>Voice and Data</td>
<td><strong>123</strong></td>
<td>Voice and Data</td>
</tr>
<tr>
<td>Data Only</td>
<td><strong>52</strong></td>
<td>Data only</td>
</tr>
</tbody>
</table>

4. Duration of the contract- please state if the contract also includes contract extensions for each provider.

- Vodafone – Initially 2 years, now on rolling contract.
- EE – All connections on rolling contracts.

5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)

- Vodafone – commenced July 2018
- EE – Information not available due to contracts initiating with predecessor organisations.

6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.

- Vodafone: Rolling contract
- EE – Rolling contracts

7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

- Vodafone – currently on a rolling contract. Will be reviewed during 2021/22 financial year.
- EE – currently on rolling contract. No review date identified.

8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct

| Neil Desmond (Estates and Facilities Compliance Lead - Public Health Wales) |
|-----------------------------|-----------------------------|
| 02920 104277               | Neil.desmond@wales.nhs.uk  |
email address for each network provider? If full contact details cannot be provided please send me their actual job title.

<table>
<thead>
<tr>
<th>9. If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>If there is more than one provider please split all the information including the annual average spend, number of connection, duration, contract dates and internal contact details.</td>
<td>All information provided has addressed this request.</td>
</tr>
<tr>
<td>Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.</td>
<td>Latest information has been provided. Public Health Wales is not currently involved in a tendering exercise.</td>
</tr>
<tr>
<td>Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?</td>
<td>This has been addressed at question 7.</td>
</tr>
<tr>
<td>If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?</td>
<td>Not applicable.</td>
</tr>
</tbody>
</table>

I hope that this information is of assistance.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO
cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales
2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH
Telephone: 029 2067 8400
Email: wales@ico.org.uk