**Freedom of Information request to Public Health Wales**

<table>
<thead>
<tr>
<th>FOI Reference:</th>
<th>FOI 619</th>
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<tbody>
<tr>
<td>Date request received</td>
<td>20(^{th}) January 2021</td>
</tr>
<tr>
<td>Date information is due to be sent</td>
<td>17(^{th}) February 2021</td>
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**Information Requested:**

I am writing to you under the Freedom of Information Act 2000 to request the following:

- How many deliveries of Covid-19 vaccines failed to reach providers in Wales on the scheduled day of delivery since December 2, 2020? How many vaccine vials/doses did not reach providers on time as a result? Please provide a list of deliveries which did not reach their intended destination on the expected dates, how many vials/doses they were carrying, why the delays occurred, and when the deliveries were eventually made.

Please provide the information in the form of a portable document format (PDF) via email.

**Information provided for the answer:**

Thank you for your recent request.

Unfortunately, Public Health Wales do not hold this information.

You may wish to direct your enquiry to the Chief Pharmacist Office in Welsh Government who we understand has oversight of the vaccination ordering and delivery process.
I attach a link to their website for your convenience.

Freedominformation@gov.wales,

I hope that this information helps.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales
2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400

Email: wales@ico.org.uk