Freedom of Information request to Public Health Wales

FOI Reference: FOI 677
Date request received: 18th February 2021
Date information is due to be sent: 18th March 2021

Information Requested:

I write regarding a Freedom of Information request on COVID-19 Vaccination roll out in Wales and would be grateful if you could provide me with the following information:

1. The number of people failing to turn up for their appointments at the Vaccination Centers.
2. The percentage of the DNA (did not attend) on a daily basis since the vaccination roll out.

We are currently engaging Community leaders on Vaccine Facts and address conspiracy theories, myths, and historical injustice. We are also translating Public Health Wales Information into other languages local to the ethnic minority in Wales and Organizing events where medical experts can also speak in local language to community members in Wales.

This FOI request will assist us in coming up with initiatives to address "Penultimate Vaccination Hesitancy" and understand how we can engage the BAME Communities to attend their appointment.

We want to ensure we address, not just the hesitancy, to accept the appointments but also the hesitancy to attend the appointments. Consequently, reducing the health inequalities in Wales.

Information provided for the answer:

Thank you for your recent request. This information has previously been requested and is publically available via the Public Health Wales disclosure log.
Please find the link below and I would direct you to FOI 629


I hope that this information is of assistance.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400
Email: wales@ico.org.uk