Freedom of Information request to Public Health Wales

**FOI Reference:** FOI 065

**Date request received:** November 7th

**Date information is due to be sent:** December 4th

**Information requested:**

I would like to request under the Freedom of Information Act some information in regards to what transcription services the Trust currently uses.

If possible I would like to know:

1: What dictation and audio typing service the Trust currently uses.

2: How long is the contract for and when is it up for renewal.

Also would it be possible to have any details on the contact person who we can discuss the services with?

**Information provided for the answer:**

Thank you for your email. I regret to inform you that we do not hold the information you requested. Public Health Wales does not use external dictation and audio typing services.

The following link provides addresses of the Health Boards and NHS Trusts within NHS Wales:

http://www.wales.nhs.uk/ourservices/directory

Otherwise we suggest that you contact the following sources who may be able to help you further with your enquiry:-
Abertawe Bro Morgannwg University Health Board

Aneurin Bevan University Health Board
http://www.wales.nhs.uk/sitesplus/866/page/39187

Betsi Cadwaladr University Health Board
http://www.wales.nhs.uk/sitesplus/861/page/39134

Cardiff and Vale University Health Board
http://www.cardiffandvaleuhb.wales.nhs.uk/freedom-of-information-new

Cwm Taf University Health Board
http://cwmtaf.wales/foi/

Hywel Dda University Health Board
http://www.wales.nhs.uk/sitesplus/862/page/52085

Powys Teaching Health Board
http://www.powysthb.wales.nhs.uk/freedom-of-information

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.
If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales
2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400
Email: wales@ico.org.uk