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Public Health
Wales

Freedom of Information request to Public Health Wales

FOI Reference:	FOI 065
Date request received	November 7th
Date information is due to be sent	December 4th

Information requested:

I would like to request under the Freedom of information act some information in regards to what transcription services the Trust currently uses.

If possible I would like to know:

- 1: What dictation and audio typing service the Trust currently uses.
- 2: How long is the contract for and when is it up for renewal.

Also would it be possible to have any details on the contact person who we can discuss the services with?

Information provided for the answer:

Thank you for your email. I regret to inform you that we do not hold the information you requested. Public Health Wales does not use external dictation and audio typing services.

The following link provides addresses of the Health Boards and NHS Trusts within NHS Wales:

<http://www.wales.nhs.uk/ourservices/directory>

Otherwise we suggest that you contact the following sources who may be able to help you further with your enquiry:-

Abertawe Bro Morgannwg University Health Board

http://www.wales.nhs.uk/sitesplus/863/page/39302#Freedom_of_Information_Act_inquiries

Aneurin Bevan University Health Board

<http://www.wales.nhs.uk/sitesplus/866/page/39187>

Betsi Cadwaladr University Health Board

<http://www.wales.nhs.uk/sitesplus/861/page/39134>

Cardiff and Vale University Health Board

<http://www.cardiffandvaleuhb.wales.nhs.uk/freedom-of-information-new>

Cwm Taf University Health Board

<http://cwmtaf.wales/foi/>

Hywel Dda University Health Board

<http://www.wales.nhs.uk/sitesplus/862/page/52085>

Powys Teaching Health Board

<http://www.powysthb.wales.nhs.uk/freedom-of-information>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400

Email: wales@ico.org.uk