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Public Health
Wales

Freedom of Information request to Public Health Wales

FOI Reference:

FOI 203

Date request received

20 March 2019

Date information is due to be sent

17 April 2019

Information requested:

- 1) Please provide a copy of the Regulatory Impact Assessment that was requested by Welsh Government as part of the consultation process on Welsh Language Standards for Healthcare Bodies.
- 2) Please provide a copy of your response to the following Welsh Government consultation: **Welsh Language Standards – improving services for Welsh speakers within the health sector** which closed on 14 October 2016
- 3) Please provide a copy of your annual statistical report to the Welsh Language Commissioner for the past 5 years which included data on the number and percentage of Welsh speaking staff within your organisation, Welsh language training and Welsh language awareness training, recruiting Welsh speakers, complaints relating to Welsh language, Welsh language impact assessment for new and revised policies, and bilingual service provision within the various directorates.
- 4) Please provide a copy of your Welsh Language Annual Report for the past 5 years.
- 5) Please provide the number of staff employed within Welsh language services.
- 6) Please provide a list of the Welsh Language Standards with which you are expected to comply with by 30 May 2019 and beyond
- 7) Please provide your annual expenditure on interpretation services for language other than Welsh within the past 5 years, e.g. Wales Interpretation and Translation Services (WITS), British Sign Language (BSL) interpretation services, etc.

Information provided for the answer:

Thank you for your email dated 20th March 2019. I have attached a number of documents which should answer your questions 1-6

7) Please provide your annual expenditure on interpretation services for language other than Welsh within the past 5 years, e.g. Wales Interpretation and Translation Services (WITS), British Sign Language (BSL) interpretation services, etc.

We have received a similar request previously and have provided a response under FOI 113 which is available publicly on our disclosure log, however I have copied the information into this response for your convenience.

1. Total spend on translation services:

	2015-2016	2016-2017	2017-2018	TOTAL Spend
WELSH	83,569	118,819	117,352	319,740
OTHER	38,208	63,914	76,133	178,256
TOTAL	121,778	182,734	193,485	497,996

	2015-2016	2016-2017	2017-2018	Total Purchase Orders
WELSH	288	449	412	1149
OTHER	167	219	224	610
TOTAL	455	668	636	1,759

2. How many times were translators required over the three years? Can I have the numbers broken down by year please?

The data we have is held by purchase order and each purchase order will potentially cover multiple occasions of translator use. As a result we do not hold the exact information on how many times a translator was used.

3. What languages were the translators needed for? How many times were translators needed for each language?

We do not hold the information on the various languages the translators were needed for. We are able to estimate the information on Welsh translation by using the supplier name.

We are not able to obtain information back as far as 2014 as it is held in an archive system that we are unable to access.

The expenditure for 2018/2019 is:

	2018-19
Welsh	149,541
Other	82,229
Total	231,770

If you need any further assistance, please do not hesitate to contact us at the address below.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400

Email: wales@ico.org.uk