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WALES

Iechyd Cyhoeddus  
Cymru  
Public Health  
Wales

## Freedom of Information request to Public Health Wales

<b>FOI Reference:</b>	<b>FOI 325</b>
<b>Date request received</b>	<b>14 April 2020</b>
<b>Date information is due to be sent</b>	<b>13 May 2020</b>

### Information Requested:

I would also like to make a freedom of information request:  
Number of Similar complaints of skin split abrasions submitted to NHS wales for the reporting year 2019-20  
Number of similar complaints retains the screening unit concerned for the 20 January 2020.

### Information provided for the answer:

Thank you for your recent Freedom of Information Request.

For the reporting year 2019-20 there has been one formal concern raised as a result of split skin incidents across all breast screening programmes at Public Health Wales.

All split skin incidents which are identified at the time of screening are recorded and I can inform you that from 28 January 2019 to the 25 February 2020 there have been 86 incidents reported and appropriate advice given. During this time period, the West Wales division of Breast Test Wales screened 33,658 women.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH

Telephone: 029 2067 8400

Email: [wales@ico.org.uk](mailto:wales@ico.org.uk)