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Public Health
Wales

Freedom of Information request to Public Health Wales

FOI Reference:	FOI 379
Date request received	03 July 2020
Date information is due to be sent	31 July 2020

Information Requested:

1. Does your Trust have teams/departments that handle any of the following: Application/Software Development, Websites, Technical innovation? Yes/No, If Yes please name these teams/departments:
2. How many members are in these teams/departments? And what roles are the teams/departments made up of?
3. What technologies do the teams/departments use? For example: HTML5, C#, SQL, .NET Core 2.0
4. Are the developments of the teams/departments open source? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
5. What software methodology do the teams/departments use?
6. Do the teams/departments develop front facing service user websites/apps? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
7. Do the teams/departments work with clinical staff to formulate any innovative ideas they may have? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
8. Have the teams/departments ever gone for external tenders for healthcare system developments? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

9. Have the teams/departments ever done developments for other trusts/external entities? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
10. Have the teams/departments ever sold a development it has produced commercially? Yes/No, If Yes, please give any details you may be able to disclose regarding this.
11. Have the teams/departments ever attempted to secure an innovation grant? Yes/No If Yes, please give any details you may be able to disclose regarding this.
12. Were the teams/departments used during the COVID-19 crisis? Yes/No If Yes, please give any details you may be able to disclose regarding this. If No, why wasn't it used?
13. Does your service provide mental health services? Yes/No If Yes, have the teams/departments been involved in developing these digitally/online?
14. Do the teams/departments feel they have good visibility within the Trust regarding the services they can offer? Yes/No, please give any details you may be able to disclose regarding this.

Information provided for the answer:

Thank you for your recent request for information. Answers to your questions are below.

1. Does your Trust have teams/departments that handle any of the following:
Application/Software Development, Websites, Technical innovation?

Yes/No, If Yes please name these teams/departments:

[Software Development](#)
2. How many members are in these teams/departments? And what roles are the teams/departments made up of?

[18 people: 1 Head of Development, 1 Lead Informatics and Data Services Manger, 2 System Development Managers, 4 Lead Developers, 5 Senior Developers, 2 Developers, 4 Contractors](#)
3. What technologies do the teams/departments use? For example: HTML5, C#, SQL, .NET Core 2.0

[C#, .NET Framework 4.5-4.8, HTML, Javascript, SQL](#)
4. Are the developments of the teams/departments open source?

Yes/No, If Yes, please give any details you may be able to disclose regarding this.

N/A

5. What software methodology do the teams/departments use?

Agile

6. Do the teams/departments develop front facing service user websites/apps?

Yes/No, If Yes, please give any details you may be able to disclose regarding this.

N/A

7. Do the teams/departments work with clinical staff to formulate any innovative ideas they may have?

Yes/No, If Yes, please give any details you may be able to disclose regarding this.

N/A

8. Have the teams/departments ever gone for external tenders for healthcare system developments?

Yes/No, If Yes, please give any details you may be able to disclose regarding this.

[Computerisation for Congenital Anomaly Register and Information Service \(CARIS\) product in 2010 and Natural Resources Wales for the Child Death Review product in 2015](#)

9. Have the teams/departments ever done developments for other trusts/external entities? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

[The case incident management system Tarian is used by all Local Authorities in Wales](#)

10. Have the teams/departments ever sold a development it has produced commercially?

Yes/No, If Yes, please give any details you may be able to disclose regarding this.

N/A

11. Have the teams/departments ever attempted to secure an innovation grant?

Yes/No If Yes, please give any details you may be able to disclose regarding this.

N/A

12. Were the teams/departments used during the COVID-19 crisis?

Yes/~~No~~ If Yes, please give any details you may be able to disclose regarding this.
If No, why wasn't it used?

[For on-call Tarian support and for improvements to Tarian](#)

13. Does your service provide mental health services?

~~Yes~~/No If Yes, have the teams/departments been involved in developing these digitally/online?

[N/A](#)

14. Do the teams/departments feel they have good visibility within the Trust regarding the services they can offer?

Yes/~~No~~, please give any details you may be able to disclose regarding this.

[For specific products there is good visibility but the team are keen to promote all services on offer within the Trust](#)

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400

Email: wales@ico.org.uk