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Wales

## Freedom of Information request to Public Health Wales

**FOI Reference:**

**FOI 202**

**Date request received**

**19 March 2019**

**Date information is due to be sent**

**16 April 2019**

### Information requested:

I am sending a Freedom of Information Request to your trust about the numbers of assaults on NHS staff. Please answer the following questions in order, until the time or cost limit has been reached:

1. If your trust runs one or more A&E departments, could you please provide the total number of physical assaults on staff for each of the following time periods: 2018-2019 (or up until the most recent month), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets for these time periods.
2. If your trust runs one or more A&E departments, could you please provide the total number of non-physical assaults on staff for each of the following time periods: 2018-2019 (or up until the most recent month), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets.
3. If available, please provide a breakdown of the data **for your whole trust**, for the total number of physical assaults on staff by their profession (see below) for the following time periods: 2018-2019 (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets.
4. If recorded, please provide a breakdown of the data **for your whole trust**, of the total number of physical assaults on staff by aggravating factors (see below) for the following time periods: 2018-2019 (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets.
5. Could you please provide the amount of money spent on private security guards for each of the following years: 2018-2019 (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets.

Could you also provide the amount of money total money spent on security measures (including but not exclusive to body cameras, CCTV, re-designing clinical

environments, security staff, campaigns) for each of the following years: 2017-2018, (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015.

## **Information provided for the answer:**

Thank you for your email dated 19<sup>th</sup> March 2019.

PHW does not have any A & E departments but please see information below in regard to questions asked:-

1) no A & E department in this trust - nil return for number of physical assaults on staff

2) no A & E department in this trust - nil return for number of non-physical assaults on staff

3) Unfortunately we are unable to provide the information by profession, as we do not record it in this manner.

4) For the time periods requested, we have the following incidents recorded under the heading Violence and Aggression.

During 2015/16 there were a total of 12 incidents recorded under the heading violence and aggression, out of these they were sub categorised:

Aggressive or threatening behaviour / intimidation	8
Breach of the peace	1
Deliberate damage	1
Verbal assault/ abuse	2

During 2016/17 there were a total of 8 incidents recorded under the heading violence and aggression, out of these they were sub categorised:

Aggressive or threatening behaviour / intimidation	5
Deliberate damage	2
Telephone abuse and rage	1

During 2017/18 there were a total of 9 incidents recorded under the heading violence and aggression, out of these they were sub categorised:

Aggressive or threatening behaviour / intimidation	2
Allegations made	1
Breach of the peace	1
Harassment and bullying	1
Inappropriate gestures/comments	2
Physical assault	1
Verbal assault/ abuse	1

During 2018/19 there were a total of 8 incidents recorded under the heading violence and aggression, out of these they were sub categorised:

Aggressive or threatening behaviour / intimidation	4
Physical assault	1
Verbal assault/ abuse	3

5) We have been able to provide the following information in relation to security costs:

	<b>2018-19</b>	<b>2017-18</b>	<b>2016-17</b>	<b>2015-16</b>
34420-Security Payments (Cash Delivery etc.)	0	2,101	2,496	0
35370-Contract : Premises Security	27,317	15,712	23,999	20,270
35580-IT Security Costs	890	239	0	615
<b>Total</b>	<b>28,207</b>	<b>18,052</b>	<b>26,495</b>	<b>20,885</b>

We do not have the analysis in the financial system to determine the cost of private security guards specifically. We do not hold the data going back to 2014-2015.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH

Telephone: 029 2067 8400

Email: [wales@ico.org.uk](mailto:wales@ico.org.uk)