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Iechyd Cyhoeddus  
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Public Health  
Wales

## Freedom of Information request to Public Health Wales

<b>FOI Reference:</b>	<b>FOI 629</b>
<b>Date request received</b>	<b>22<sup>nd</sup> January 2021</b>
<b>Date information is due to be sent</b>	<b>19<sup>th</sup> February 2021</b>

### Information Requested:

I am writing to you under the Freedom of Information Act 2000 to request the following:

- How many patients have failed to attend a scheduled Covid-19 vaccination appointment in Wales after booking one since December 2, 2020?
- How many patients invited to book a Covid-19 vaccination appointment in Wales have refused the opportunity to do so since December 2, 2020?
- How many patients had scheduled Covid-19 vaccination appointments in Wales cancelled by providers after booking appointments since December 2, 2020? How many of these cancelled appointments were rescheduled? Please provide a breakdown of the figures by reason(s) for cancellation.

Please provide the information in the form of a portable document format (PDF) via email.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If you can identify any ways that my request could be refined I would be grateful for any further advice and assistance.

## **Information provided for the answer:**

Thank you for your recent request.

Unfortunately, Public Health Wales does not hold this information and you may wish to direct your enquiries to the Health Boards.

Please find attached the relevant links below:-

Aneurin Bevan University Health Board

<http://www.wales.nhs.uk/sitesplus/866/page/39187>

Betsi Cadwaladr University Health Board

<http://www.wales.nhs.uk/sitesplus/861/page/39134>

Cardiff and Vale University Health Board

<http://www.cardiffandvaleuhb.wales.nhs.uk/freedom-of-information-new>

Cwm Taf Morgannwg University Health Board

<https://cwmtafmorgannwg.wales/foi/>

Swansea Bay University Health Board

<https://sbuhb.nhs.wales/about-us1/foia/>

Hywel Dda University Health Board

<http://www.wales.nhs.uk/sitesplus/862/page/52085>

Powys Teaching Health Board

<http://www.powysthb.wales.nhs.uk/freedom-of-information>

I hope that this information is of assistance.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO

cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH

Telephone: 029 2067 8400

Email: [wales@ico.org.uk](mailto:wales@ico.org.uk)