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Public Health
Wales

Freedom of Information request to Public Health Wales

FOI Reference:	FOI 382
Date request received	04 July 2020
Date information is due to be sent	01 August 2020

Information Requested:

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
- Managed- If this includes services than just LAN.

SECTION 1

1. Contract Type: Managed or Maintenance
2. Existing Supplier: Who is the current supplier?
3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.
4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
5. Number of Sites: The number of sites, where equipment is supported by each contract.
6. Hardware Brand: What is the hardware brand of the LAN equipment?
7. Contract Description: Please provide me with a brief description of the overall contract.
8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
9. Contract Expiry Date: When does the contract expire?
10. Contract Review Date: When will the organisation is planning to review the contract?
11. Responsible Officer: Contact details including name, job title, contact number and email address?

SECTION 2

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

SECTION 3

If the contract is managed by a 3rd party e.g. Can you please provide me with

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation be planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

Information provided for the answer:

Thank you for your recent request for information.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
- Managed- If this includes services than just LAN.

There is no contract in place for the support and maintenance of the whole of PHW's LAN. Individual items of equipment have Cisco support contracts of various types and duration. The in-house IT team provides LAN support. Section 1 as marked above, is therefore not applicable.

Section 2

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment? [Cisco](#)
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. [Approximately 1,900 PHW staff access the LAN](#)
3. Number of Sites: Estimated/Actual number of sites the LAN covers. [There are approximately 30 PHW sites across Wales and the in-house team provides all LAN support at the 13. We were in co-operation with NHS Wales colleagues at others.](#)
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address? [Simon Thomas, IT Operations Lead, 029 2078 7827, \[sthomas@wales.nhs.uk\]\(mailto:sthomas@wales.nhs.uk\)](#)

Section 3 as marked above is therefore not applicable.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400

Email: wales@ico.org.uk