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Public Health
Wales

Freedom of Information request to Public Health Wales

FOI Reference: **FOI 117**

Date request received **June 8th General Enq**

Date information is due to be sent **July 6th**

Information requested:

I am writing to you under the Freedom of Information Act 2000 to request information concerning the types of accounting software and applications that may be in use by your organisation.

If it is not possible to provide the information requested, please provide advice and assistance, as to how I can refine my request to be included in the scope of the Act.

- 1.) What financial accounting software do you use?
- 2.) Who supplies your financial accounting software (name of vendor or supplier)?
- 3.) What was the original date of purchase or contact start date for your accounting software?
- 4.) When is the contact renewal or expiry date for your accounting software?
- 5.) If relevant, what is the cost of annual support and maintenance (last financial year April 2016-March 2017) for your accounting software?
- 6.) Is Your IT in-house or outsourced, if outsourced, who is it outsourced to, and when is this contract up for renewal?
- 7.) Could you confirm if your organisation has any applications (computer systems) running on the Fujitsu (formerly ICL) VME operating system?
- 8.) If so, please list the names of these applications and their main role within your organisation?
- 9.) Please also confirm if you have applications;
 - a) Operating on any other legacy platform such as OpenVME, IBM iSeries or written in legacy code such as Powerbuilder, COBOL etc. ?
 - b) Any operating system considered expensive or (technically) challenging to enabling digital transformation?
 - c) That are critical to the business but are at risk due to the scarcity of ageing support personnel or limited documentation?
- 10.) Please confirm if these applications have been developed in-house i.e. they are bespoke to your organisation and that you own the source code.

Information provided for the answer:

NHS Wales including Public Health Wales use an all Wales core system, known as the FMA Enterprise system, which comprises:

1. Oracle E-Business Application System, including auxiliary services (This software was originally purchased in 2000 and is delivered and supported under a managed service contract with Version 1 Solutions Ltd. The contract commenced on 1st April 2018). This software is delivered under a perpetual support agreement, renewed annually
2. QlikView and associated Business Intelligence (BI) Reporting Systems
3. OCR Intelligent Scanning Management System

Your Q's 4 & 5

These systems are hosted by Cardiff and Vales University Health Board and supported by the NW Shared Services Central Team E-Business Services.

Further information regarding the all Wales contracts and costs for these systems is not held by Public Health Wales, you would need to subsequently contact the following organisations.

1. Shared Services

<http://www.wales.nhs.uk/ourservices/directory/NationalProgrammesandServices/955>

2. Cardiff and Vales University Health Board

<http://www.wales.nhs.uk/ourservices/directory/cardiffvaleuniversityhealthboard/>

Your Q 6 Public Health Wales does have an in house IT, these staff operationally support desk-top's, servers and networking. All Wales network support is provided to the trusts and health boards in Wales by the National Informatics Service. NWIS can be contacted at this address for any further information

<http://www.wales.nhs.uk/ourservices/directory/NationalProgrammesandServices/956>

Your Q 7 Public Health Wales does not have any Fujitsu or IBM legacy systems or in house written financial software

Your Q9 Public Health Wales does not have any old legacy platforms, old operating systems or business critical systems at risk due to ageing support staff

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400

Email: wales@ico.org.uk