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Freedom of Information request to Public Health Wales

FOI Reference:	FOI 628
Date request received	22nd January 2021
Date information is due to be sent	19th February 2021

Information Requested:

I am writing to you under the Freedom of Information Act 2000 to request the following information please, regarding your current contractual and supply chain arrangements for the following categories:

- Provision of online payment acceptance – e.g. online website payments or payment portals
- Provision of point of sale card/EPOS machines – e.g. as found in payment offices or reception areas
- Provision of MOTO (Mail Order and Telephone Order) payment acceptance
- Provision of Direct Debit services
- Provision of over the counter payment services, e.g. as used to make payments in Post Office & Pay Point outlets (if relevant)
- Merchant Acquirer services

I would appreciate you providing the following for each of the above points, by completing the *attached spreadsheet*:

- Current supplier/s names
- Scope of current Contract
- Contract End Date
- Approximate date of your next sourcing/tender exercise
- Annual Value of the Contract
- Annual transaction volume & value, where known
- Contact details of the member(s) of Staff responsible for payment collection

If it is not possible to provide the information requested, due to the information exceeding the cost of compliance limits identified in Section 12, please provide

advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request. Also, if any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary. Should the release of any of this information be prohibited on the grounds of breach of confidence, please specifically advise.

If you have any queries please don't hesitate to contact us via return email. We thank you for your time and we look forward to receiving your response.

Information provided for the answer:

Thank you for your recent request.

Unfortunately, Public Health Wales does not hold this information and you may wish to direct your enquiries to Shared Services, the link for which is provided below.

Shared.Services@wales.nhs.uk

I am sorry that I cannot be of more assistance on this occasion.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400

Email: wales@ico.org.uk

