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Freedom of Information request to Public Health Wales

FOI Reference:	FOI 274
Date request received	14 November 2019
Date information is due to be sent	12 December 2019

Information Requested:

Please could I have details on the following points:

Which Web Filtering Solution do you currently have implemented at the trust?

How many users does this support?

Who was this purchased through?

How much is the current contract value and how many years does this cover?

When is the Web Filtering contract due to expire?

Who is in charge of reviewing the web filtering contract/solution?

Information provided for the answer:

Thank you for your recent request. Please find below the answers to your questions:

Which Web Filtering Solution do you currently have implemented at the trust?
Sophos is used by the in-house team. The web filtering is a component of the following procurement:

Sophos EndUser Protection and Web components uplifted to Sophos Mobile Advanced with Central Sever Advanced.

NWIS Client services support 350 staff and they use Zscaler. I am only able to comment on the in-house solution as I do not know procurement details of Zscaler – please contact Email: [Freedom of Information Requests](#)

How many users does this support? 1,500

Who was this purchased through? Computacenter in 2017

How much is the current contract value and how many years does this cover? £46,207.78 cost of whole suite listed above – web filtering is a component. 5 years

When is the Web Filtering contract due to expire? Nov 2022

Who is in charge of reviewing the web filtering contract/solution? IT Operations Lead

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400

Email: wales@ico.org.uk