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Public Health
Wales

Freedom of Information request to Public Health Wales

FOI Reference:	FOI 282
Date request received	30 September 2019
Date information is due to be sent	30 November 2019

Information requested:

Would it be possible to point me in the right direction as to where I would be able to get the number of people who have been ill from a specific hotel and it has been reported to public health England / Wales (Jazz Aqua Marine and the sister hotel Blue Marine)

We replied to you for clarification and received a response on 30 October. You advised you would like to know everyone who has been to these hotels and suffered any notifiable illness, Giardia, E-coli, salmonella, gastroenteritis etc. and were looking for details for 2019 if possible.

Information provided for the answer:

Thank you for your email dated 30th September 2019.

According to exposure questionnaires for reported cases of gastrointestinal illness, Public Health Wales have records of less than 5 individuals identified with Salmonella Enteritidis during 2019 where the cases was recorded as having spent time on a TUI Cruise ship.

We do not provide the actual numbers of cases when the number is less than 5, in order to prevent the individuals being identified.

This information has been obtained from our Tarian web-based questionnaire which has been reviewed in the time period relevant to the request.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400

Email: wales@ico.org.uk