

John Morley (Public Health Wales)

From: FOI (Public Health Wales)
Subject: FW: Information request

In regards to your request for information under the Freedom of Information Act detailed here:

Your Questions

1. How you procured these maintenance services
3. The name and contact email of person responsible for the phone system within PHW
4. Details on the number of bids received and whom these were submitted by
5. Value of the highest and lowest bids received
6. A full copy of the winning bidder's PQQ and Tender submissions including the scoring matrix used for this project
7. The award contract value, duration, expiry and review date for this awarded project

Our Answers

- 1 Tender 51952
- 2 Simon Thomas simon.thomas2@wales.nhs.uk
- 3 one bid from South West Communications Group Ltd only
- 4 Only bid was £ 10,763.68 includes maintenance costs for 2016 and 2017. The Cost of upgrade for end of life software before 30th April 2016 was £3,400 including 3 days professional services - All prices are Excluding VAT
- 5 **See attached** 50% Price
50% Quality Criteria broken down as follows:
 - Experience with, and accreditation for Alcatel OmniPCX Enterprise 4400 system maintenance including public sectors. 60%
 - Proposed approach, resources & other supporting information provided. 20%
 - The number of Alcatel trained support engineers available within 4 hours' travel of CF11 9LJ 20% SW Comms scored 80% on Quality
- 6 **See attached**
- 7 **See attached**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 14 Cathedral Road Cardiff, CF11 9LJ

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH
Telephone: 029 2067 8400
Email: wales@ico.org.uk

Kind regards

John

Ivor John Morley

Rheolwr Llyodraethu Gwybodaeth, Iechyd Cyhoeddus Cymru, Teml Heddwch ac Iechyd,
Caerdydd CF10 3NW
Information Governance Manager, Public Health Wales, Temple of Peace and Health, Cardiff
CF10 3NW

WHTN: 1809 5723 (direct line)
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Rydym yn croesawu gohebiaeth yn y Gwmraeg neu'r Saesneg
We welcome correspondance in Welsh or English