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Public Health
Wales

Freedom of Information request to Public Health Wales

FOI Reference:

FOI 224

Date request received

28/05/2019

Date information is due to be sent

25/06/2019

Information requested:

I have been provided with your email to submit a request for information.

The information I require is to do with the organisation's CCTV maintenance and support contract.

Please can you send me the information stated below:

1. Supplier of the contract for CCTV maintenance and support
2. How much the Organisation spend annually with the supplier? (if multiple suppliers please list the annual spend for each)
3. What is the renewal date of this contract?
4. What is the duration of the contract?
5. What is the review date of this contract? If possible the likely outcome of this review
6. The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?
7. What is the total number of cameras in use/under this contract?
8. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.
9. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details

If there is no CCTV maintenance contract in place

1. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.
2. How much is the average annual spend on the in-house maintenance?
3. How many cameras are in use?
4. Is there a plan to review this at any point, if so what would the date be?
5. Who is in charge of overseeing the in-house maintenance?

If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?

If yes,

1. Who is the supplier? Is this varies could you please list?
2. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.
3. How many cameras are in use?
4. How much is the average annual spend on the ad-hoc agreement?
5. What is the date it is to be reviewed?

I was told that the organisation will send me an acknowledgement stating that they have received my request.

Information provided for the answer:

1. Supplier of the contract for CCTV maintenance and support
 - MSI Alarms
 - GP Fire & Security
 - Strobe Security - not operational
 - Openview
 - Waverley via TBS maintenance
2. How much the Organisation spend annually with the supplier? (if multiple suppliers please list the annual spend for each)
 - MSI Alarms - **£98 Plus vat per annum**
 - GP Fire & Security - **£275 plus vat per annum**
 - Strobe Security – **N/A**

- Openview - **£568.88 per annum**
- Waverley - **Part of TBS overall maintenance contract**

3. What is the renewal date of this contract?

- MSI Alarms – **31 March 2020**
- GP Fire & Security – **1 August 2020**
- Strobe Security - **not operational**
- Openview – **13 June 2019**
- Waverley - **TBS maintenance contract (currently under review)**

4. What is the duration of the contract?

- MSI Alarms – **1 year**
- GP Fire & Security – **1 year**
- Strobe Security - **not operational – 1 year**
- Openview – **1 year**
- Waverley - **TBS maintenance contract (currently under review)**

5. What is the review date of this contract? If possible the likely outcome of this review

- MSI Alarms – **January 2020**
- GP Fire & Security – **June 2020**
- Strobe Security - **not operational**
- Openview – **May 2019**
- Waverley - **TBS maintenance contract (currently under review)**

6. The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?

- MSI Alarms – **NCP 104 & BS50132-7**
- GP Fire & Security - **Information not available**
- Strobe Security - **Nexus**
- Openview – **Panasonic**
- Waverley – **not known**

7. What is the total number of cameras in use/under this contract?

- MSI Alarms – **All Cameras (8)**
- GP Fire & Security - **All cameras (7)**
- Strobe Security - **1**
- Openview – **34**
- Waverley - **15**

8. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.

- MSI Alarms – **Annual maintenance check**
- GP Fire & Security - **Annual maintenance check**
- Strobe Security - **not operational**
- Openview – **24hr Response call out and Labour**
- Waverley – **Operational system check**

9. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details

Due to contracts being managed at different sites, generic contact details are below,

Public Health Wales
2 Capital Quarter
Tyndall Street
Cardiff
CF10 4BZ
Telephone: 029 2022 7744
Email: general.enquiries@wales.nhs.uk

If there is no CCTV maintenance contract in place

10. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.

- Nexus
- Dahua

2. How much is the average annual spend on the in-house maintenance?

- Nexus - ***N/A Camera not operational***
- Dahua - **Zero spend (no maintenance contract in place)**

3. How many cameras are in use?

- Nexus - **1**
- Dahua - **31**

4. Is there a plan to review this at any point, if so what would the date be?

- Nexus - **Yes**
- Dahua – **Yes - Date not set**

5. Who is in charge of overseeing the in-house maintenance?

- Nexus - **Strobe Security**
- Dahua – **Public Health Wales, Facilities Manager**

If there is no maintenance contract or in-house maintenance in place, is there an ad-hoc agreement?

If yes,

1. Who is the supplier? Is this varies could you please list?
 - Openview Security Solutions Ltd.
 - Chubb

2. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.
 - Openview Security Solutions Ltd. - **HIK Vision dome 600 TVL**
 - Chubb - **Not Known**

3. How many cameras are in use?
 - Openview Security Solutions Ltd. – **3**
 - Chubb – **9 (Operated by Landlord)**

4. How much is the average annual spend on the ad-hoc agreement?
 - Openview Security Solutions Ltd. – **No maintenance contract in place due to budget savings, Costs vary each year approx £130 on average**
 - Chubb – **Information not available**

5. What is the date it is to be reviewed?
 - **N/A**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400

Email: wales@ico.org.uk