



GIG
NHS

Iechyd Cyhoeddus
Cymru
Public Health
Wales

Freedom of Information request to Public Health Wales

Date request received	September 19th
Date information is due to be sent	October 7th

Information requested:

I would like to request the following information:

Total number of Data Protection breaches in 2015-16

Total number of Data Protection breaches in Q1 2016-17 (April, May, June)

Please provide a summary of each breach and the actions taken/lessons learnt.

Further clarified to

A data security breach can happen for a number of reasons:

- Loss or theft of data or equipment on which data is stored
- Inappropriate access controls allowing unauthorised use
- Equipment failure
- Human error
- Unforeseen circumstances such as a fire or flood
- Hacking attack
- 'Blagging' offences where information is obtained by deceiving the organisation who holds it

Information provided for the answer

For the periods you have specified the only incidents that potentially could be classed as a

DPA breach are the human errors of which there were 9, all of these are down to mis-direction of communications, either a fax , email or letter going to the wrong address/person

- Loss or theft of data or equipment on which data is stored **None**
- Inappropriate access controls allowing unauthorised use **None**
- Equipment failure **None**
- Human error **9 Mis-direction of communications, lessons learnt are detailed below. None of these incidents were classed as serious and were not reported to the ICO or the Welsh Government**
- Unforeseen circumstances such as a fire or flood **None**
- Hacking attack **None**
- 'Blagging' offences where information is obtained by deceiving the organisation who holds it **None**

Mis Directed communications

It is extremely difficult to stop these types of incidents from happening. Our formal IG training has several slides about the subject explaining the risks and what not to do. The lessons learnt have been added into the attached 'safe haven leaflet', which is also issued at all training, either annual or induction.