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Wales

## Freedom of Information request to Public Health Wales

<b>FOI Reference:</b>	<b>FOI 343</b>
<b>Date request received</b>	<b>14 May 2020</b>
<b>Date information is due to be sent</b>	<b>12 Jun 2020</b>

### Information Requested:

Do you receive physical post from Royal Mail?

What was the number of envelopes received in 2019?

Do you process the work in house or is it outsources to a specialist provider?

If above is a specialist provider please answer the following sub questions;

Annual Value of the Contract

Contract Term

Renewal Date

Framework or direct award

### Information provided for the answer:

Thank you for your recent request. Please find the responses to your questions below:

Do you receive physical post from Royal Mail? **Yes**

What was the number of envelopes received in 2019? **Information not held**

Do you process the work in house or is it outsources to a specialist provider? **Processed in house**

If above is a specialist provider please answer the following sub questions; N/A

Annual Value of the Contract N/A

Contract Term N/A

Renewal Date N/A

Framework or direct award N/A

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH

Telephone: 029 2067 8400

Email: [wales@ico.org.uk](mailto:wales@ico.org.uk)