



GIG
CYMRU
NHS
WALES

Iechyd Cyhoeddus
Cymru
Public Health
Wales

Freedom of Information request to Public Health Wales

FOI Reference:	FOI 135
Date request received	21 August 2018
Date information is due to be sent	19 September 2018

Information requested:

I'd like to know how much the NHS have spent in 2017 on:

Complaints/Compensatory payments.

Payments made for loss of personal items whilst patients have been under the care of NHS Wales.

Information provided for the answer:

Thank you for your letter dated 21st August 2018. I regret to inform you that we do not hold the information you requested on behalf of NHS Wales.

In regards to all Wales figures, I suggest that you would need to contact the Welsh Government at <https://gov.wales/about/open-government/freedom-of-information/?lang=en>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO

cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400

Email: wales@ico.org.uk