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Iechyd Cyhoeddus  
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Public Health  
Wales

## Freedom of Information request to Public Health Wales

<b>FOI Reference:</b>	<b>FOI 448</b>
<b>Date request received</b>	<b>03 October 2020</b>
<b>Date information is due to be sent</b>	<b>31 October 2020</b>

### Information Requested:

The PHW Covid Dashboard provides daily information about the number of new Covid cases reported. The numbers quoted include numbers of cases of people who are resident outside Wales. Please confirm that these numbers relate to people who reside outside Wales but who have been tested in a centre in Wales.

### Information provided for the answer:

Thank you for your recent request. Where a case of Covid-19 is confirmed via our dashboard, this relates to the primary residence of the person tested. If any people had travelled from England to get a test, this would be recorded as resident outside of Wales.

These results are retrospectively allocated to the correct local authority as part of existing ongoing reconciliation processes, and will be dealt with by the contact tracing operation in their current area of residence.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH

Telephone: 029 2067 8400

Email: [wales@ico.org.uk](mailto:wales@ico.org.uk)