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Iechyd Cyhoeddus  
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Public Health  
Wales

## Freedom of Information request to Public Health Wales

<b>FOI Reference:</b>	<b>FOI 509</b>
<b>Date request received</b>	<b>12<sup>th</sup> November 2020</b>
<b>Date information is due to be sent</b>	<b>10<sup>th</sup> December 2020</b>

### Information Requested:

I would like to request information regarding confirmed coronavirus cases involving staff at the Pendine Park care home on Summerhill Road in Wrexham, that is known as Highfield.

I would like to request information via FOI on:

- What time and date and method was PHW informed of positive cases at the care home in a first contact.
- How many confirmed cases were 'reported' at that point.
- A copy of all correspondence digital or otherwise from PHW to Pendine Park since the first contact.

Further,

I would like to request the number of positive coronavirus cases that PHW have been informed of involving care homes run by the overall organisation Pendine Park this year, if it is possible to be provided with a list of care homes, number of confirmed cases, and date of first report.

To be clear I am not requesting any personally identifiable information.

### Information provided for the answer:

Thank you for your recent request. I have consulted with the relevant department and can confirm that we were notified of the first positive case at the home on 18/4/20. There had been previous contact regarding a symptomatic individual who tested negative.

Advice was provided in the attached e-mail and documents and will have been updated as guidance changed over time. The current version of these documents are on Public Health Wales website, Information for Health and Social Care.

The information system does not routinely record whether those testing positive are staff or residents. Each incident generates a separate record so it is not possible to provide a cumulative record of the total number of positive cases.

Please note that some information has been redacted and this is in accordance with our obligations under Section 40[2] of the Freedom of Information Act with regard to personal information concerning third parties and with the requirements of the Data Protection 2018 and our obligations under the General Data Protection Regulations [GDPR]

Residential homes are recorded by their name rather than the management company so this information is not held.

I hope that this information is of assistance.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH

Telephone: 029 2067 8400

Email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

