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Public Health
Wales

Freedom of Information request to Public Health Wales

FOI Reference:	FOI 113
Date request received	05 June 2018
Date information is due to be sent	03 July 2018

Information requested:

I would like to request information under the Freedom of Information Act.

I would like to know:

1. How much money was spent on translators in the financial years 2017/18, 2016/17, and 2015/16? Can I have the numbers broken down by year please?
2. How many times were translators required over the three years? Can I have the numbers broken down by year please?
3. What languages were the translators needed for? How many times were translators needed for each language?

Would you be able to send me this information in an excel spreadsheet please?

Can you also reply to this email to confirm receipt of this request, please?

We requested clarification from you and you responded to say:

I was referring to both verbal and written translations.

Information provided for the answer:

1. Total spend on translation services:

	2015-2016	2016-2017	2017-2018	TOTAL Spend
WELSH	83,569	118,819	117,352	319,740
OTHER	38,208	63,914	76,133	178,256
TOTAL	121,778	182,734	193,485	497,996

	2015-2016	2016-2017	2017-2018	Total Purchase Orders
WELSH	288	449	412	1149
OTHER	167	219	224	610
TOTAL	455	668	636	1,759

2. How many times were translators required over the three years? Can I have the numbers broken down by year please?

The data we have is held by purchase order and each purchase order will potentially cover multiple occasions of translator use. As a result we do not hold the exact information on how many times a translator was used.

3. What languages were the translators needed for? How many times were translators needed for each language?

We do not hold the information on the various languages the translators were needed for. We are able to estimate the information on Welsh translation by using the supplier name.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400

Email: wales@ico.org.uk