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Wales

Freedom of Information request to Public Health Wales

FOI Reference:	FOI 076
Date request received	03 January 2018
Date information is due to be sent	N/A

Information requested:

Under the freedom of information act, could you please tell me the following information for each of the last three financial years (2014/15, 2015/16, and 2016/2017), broken down by that year:

- 1) The total number of hospital appointments booked within your health board area.
- 2) The number of hospital appointments that were missed by patients where they failed to turn up, broken down by the type of appointment.
- 3) The average cost to the NHS of a missed hospital appointment in your health board area.

Information provided for the answer:

Thank you for your email dated 3rd January 2018. I regret to inform you that we do not hold the information you requested. Public Health Wales does not provide secondary care and has no hospitals in its estate.

May we recommend that you contact the following sources who may be able to help you with your enquiry:-

Abertawe Bro Morgannwg University Health Board

http://www.wales.nhs.uk/sitesplus/863/page/39302#Freedom_of_Information_Act_inquiries

Aneurin Bevan University Health Board

<http://www.wales.nhs.uk/sitesplus/866/page/39187>

Betsi Cadwaladr University Health Board

<http://www.wales.nhs.uk/sitesplus/861/page/39134>

Cardiff and Vale University Health Board

<http://www.cardiffandvaleuhb.wales.nhs.uk/freedom-of-information-new>

Cwm Taf University Health Board

<http://cwmtaf.wales/foi/>

Hywel Dda University Health Board

<http://www.wales.nhs.uk/sitesplus/862/page/52085>

Powys Teaching Health Board

<http://www.powysthb.wales.nhs.uk/freedom-of-information>

If you need any further assistance, please do not hesitate to contact us at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor

Churchill House

Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400

Email: wales@ico.org.uk