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Iechyd Cyhoeddus  
Cymru  
Public Health  
Wales

## Freedom of Information request to Public Health Wales

<b>FOI Reference:</b>	<b>FOI 284</b>
<b>Date request received</b>	<b>11 December 2019</b>
<b>Date information is due to be sent</b>	<b>13 January 2020</b>

### Information requested:

We act on behalf of the above named who contracted Salmonella in May 2019. It is our client's case that the illness was contracted in Egypt, but this is denied by the tour operator.

As part of our investigations, we need to consider whether there were any other cases of Salmonella in our client's locality in April and May 2019 and we wonder if you would be able to assist please?

We asked for clarification and you confirmed:

We would like to know whether there were any other reported cases of Salmonella near our clients home address (Broughton, Chester) during the period of April to May 2019. It is common for tour operators to allege that the pathogen was picked up in the United Kingdom, as oppose to the destination country.

### Information provided for the answer:

Thank you for your recent FOI request. We can confirm that for the time period you stated, there were less than 5 cases of Salmonella reported to us for the locality requested.

We do not provide the actual numbers of cases when the number is less than 5, in order to prevent the individuals being identified.

This information has been obtained from our Tarian web-based questionnaire which has been reviewed in the time period relevant to the request.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should

write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH

Telephone: 029 2067 8400

Email: [wales@ico.org.uk](mailto:wales@ico.org.uk)