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Public Health  
Wales

## Request for Information to Public Health Wales

<b>Reference:</b>	<b>FOI 556</b>
<b>Date request received</b>	<b>22<sup>nd</sup> December 2020</b>
<b>Date information is due to be sent</b>	<b>22<sup>nd</sup> January 2021</b>

### Information requested:

I would like to request the following information under the Freedom of Information Act 2000.

1. What is the shelf-life of the Pfizer-BioNTech vaccine?
2. What happens to vaccine doses once their shelf-life has expired?
3. How many patients have arrived late to the vaccination centres in Wales or missed their appointments?
4. What is the number of discarded vaccines caused by no-shows or patients arriving too late?

### Information provided for the answer:

Thank you for your request for information.

1. 6 months at -75C, 120 hours after defrost at 2-8C
2. Disposal as Clinical Waste.

With regard to questions 3 and 4 unfortunately, we do not hold this data.

I hope that this information is of assistance.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH

Telephone: 029 2067 8400

Email: [wales@ico.org.uk](mailto:wales@ico.org.uk)