

# Freedom of Information request to Public Health Wales

<b>FOI Reference:</b>	<b>FOI 192</b>
<b>Date request received</b>	<b>11 February 2019</b>
<b>Date information is due to be sent</b>	<b>11 March 2019</b>

## Information Requested:

Could I please request the following IT information for Public Health Wales under the Freedom of Information Act:

### 1. Local Area Network

- a) What Manufacturer is your LAN Network?
- b) What date does your support contract come up for renewal on the LAN Network?
- c) What is the current cost of the LAN Network Support?
- d) Which company is the support contract with?

### 2. Contacts

- a) Who is responsible for ICT in the organisation and what are their contact details?
- b) Who is responsible for ICT Infrastructure in the organisation and what are their contact details?
- c) Who is responsible for ICT Purchasing in the organisation and what are their contact details?

### 3. Staff

- a) How many IT users do you have?
- b) How many locations/offices do you have?

## Information provided for the answer:

## 1. Local Area Network

- a) What Manufacturer is your LAN Network? Most networking equipment is Cisco
- b) What date does your support contract come up for renewal on the LAN Network? There is Cisco SmartNet support on certain items but no LAN network support contract.
- c) What is the current cost of the LAN Network Support? This is provided in-house by the PHW IT Operations team.
- d) Which company is the support contract with? The support is provided in-house by the PHW IT Operations team.

## 2. Contacts

- a) Who is responsible for ICT in the organisation and what are their contact details? Phil Walters, Head of IM&T – [phil.walters@wales.nhs.uk](mailto:phil.walters@wales.nhs.uk)
- b) Who is responsible for ICT Infrastructure in the organisation and what are their contact details? See answer (a) above
- c) Who is responsible for ICT Purchasing in the organisation and what are their contact details? See answer (a) above

## 3. Staff

- a) How many IT users do you have? Approximately 1,800 users
- b) How many locations/offices do you have?

Owned : 1

Leased : 19

Service Level Agreement for Occupation : 38

These premises vary between whole buildings, whole/partial floors or single offices.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Corporate Complaints Manager, Public Health Wales NHS Trust, 3, Number 2, Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

Information Commissioner for Wales

2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH

Telephone: 029 2067 8400

Email: [wales@ico.org.uk](mailto:wales@ico.org.uk)